

Legality

We also follow our own strict guidelines:-

Client Confidentially

We are dedicated to maintaining the highest degree of integrity whilst dealing with past, present and future clients both in terms of confidentiality and the protection of all personal information we receive in the course of providing the business.

Duty of Care

We comply with up to date relevant legislations. A copy of our relevant licenses and approvals can be seen at anytime. We hold the required licenses from the APHA and environmental agency. All of our advice and actions will always comply with the relevant laws.

Fees

We aim to have competitive fees for the service in which we provide, which is a high quality, bespoke and professional service. We have our client's best interest at heart.

Our Promise

We conduct all of our services in a highly dignified, caring and respectful manner to ensure your pet receives a respectful and peaceful final journey.

Pets are cremated individually in an enclosed Addfield PET20 incinerator with all ashes being carefully removed and will be sanitised and cleaned and thoroughly prior to the next cremation taking place.

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